



GENERAL INFORMATION

Serving Baltimore County:

Older Adults age 60 and over
Adults with Disabilities ages 18-59
(pending certification)
Rural Residents of all ages



410-887-2080

Monday -Friday
8:00 a.m. - 4:00 p.m.

Fax: 410-887-8281

People who are hearing impaired or
have a speech disability can use
Relay or 711.

WHAT IS COUNTYRIDE?

CountyRide is a Locally Operated Transit System (LOTS) that serves Baltimore County, providing specialized transportation services to those 60 years of age and over, adults with disabilities and rural residents of all ages. Services are funded primarily by Baltimore County with grants from the Federal Transit Administration (FTA) and the Maryland Transit Administration (MTA).

CountyRide's buses have easy, low-step entrances, and all can accommodate wheelchairs.

Each CountyRide driver has a commercial driver's license with a passenger endorsement indicating that he or she has passed special written and road tests. All receive ongoing monitoring, training and biannual certification in CPR and first aid.



HOW DO I GET A RIDE?

CountyRide serves Baltimore County citizens age 60 and over, adults with disabilities ages 18-59, and rural residents of all ages.

You must be registered to ride.

You can obtain a registration form by calling CountyRide at 410-887-2080, or by stopping at any of the Baltimore County Senior Centers. A downloadable version is also available at www.baltimorecountymd.gov/countyride

Complete the registration form, and mail it to CountyRide, fax it to 410-887-8281, or email to countyride@baltimorecountymd.gov

It will take approximately two weeks to process your registration, then you may arrange for transportation.



HOW MUCH DOES IT COST?

This depends on various circumstances. If you pay with **cash or check** the following applies to you:

Cash one-way trip within Baltimore County	\$3.00
Cash round trip within Baltimore County	\$6.00
Cash one-way trip to a Baltimore City Partnering Hospital	\$6.00
Cash round trip to a Baltimore City Partnering Hospital	\$12.00

If you purchase tickets the fare is less:

Tickets one-way within Baltimore County	1 ticket= \$2.50
Tickets round trip within Baltimore County	2 tickets= \$5.00
Tickets one-way to a Baltimore City Partnering Hospital	2 tickets= \$5.00
Tickets round trip to a Baltimore City Partnering Hospital	4 tickets= \$10.00

One book of 6 tickets costs \$15.00

CountyRide tickets can be purchased at the CountyRide office, either by mail or in person. You can also purchase tickets at any local Senior Center in Baltimore County.

HOW CAN I REQUEST A RIDE?

- Call the CountyRide office at 410-887-2080
- Requests for rides may be made Monday - Friday from 8 a.m. - 4 p.m.
- Only two requests can be made per phone call
- You can also request a ride by using our automated phone system at 410-887-2080, and follow the prompts; or at our web site at www.baltimorecountymd.gov/countyride

You will receive an automated phone call the day before your trip with the times at 5:00 p.m.

If your standby ride was unable to be scheduled, you will receive an automated call the day before after 11:30 a.m. to inform you of that.

WHEN CAN I CALL TO REQUEST A RIDE?

You can request a ride in advance, anywhere from 1-14 days before your appointment for MEDICAL appointments or 1-7 days for NON-MEDICAL appointments.

The more notice the better your chances of getting a ride.

CountyRide recommends that clients secure alternate transportation in the event CountyRide is unable to provide transportation due to demand.

WHERE CAN I GET MORE INFORMATION?

The CountyRide General Information Booklet will answer further questions. This will be supplied after registration, or you can call our reservation line with specific questions at 410-887-2080.



Phone:

410-887-2080

Email:

countyride@baltimorecountymd.gov

Web:

www.baltimorecountymd.gov/countyride

This information is available in alternate formats.

**CountyRide Office
611 Central Avenue
Towson, Maryland 21204**

