

Dear Baltimore County Community Members,

On behalf of the Baltimore County Executive's Office of Community Engagement, we are delighted to introduce the inaugural edition of ***Welcome to Baltimore County: A Resource Guide for New Americans***. This guide features information about County services and organizations dedicated to assisting New Americans in Baltimore County, and is available in Korean, Nepali, Russian, Spanish and Yoruba—in addition to English. It is also available at **baltimorecountymd.gov**. We hope that this comprehensive guide proves to be beneficial to all of our New American families, opening the door to a multitude of resources and opportunities throughout our communities.

Sincerely,







Baltimore County's Office of Community Engagement Team

Welcome to Baltimore County: A Guide to Services and Resources for New Americans
2024 Edition

Published by:

Baltimore County's Office of Community Engagement
400 Washington Avenue
Towson, MD 21204

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IMPORTANT RESOURCES

911

Provides support in various languages, including telephone interpretation services.

Call 911 for emergencies requiring prompt assistance from the police, fire department, or ambulance.

311

Provides support in various languages, including telephone interpretation services.

Call 311 to report non-emergency issues or request services.

Office of the State's Attorney

401 Bosley Ave., Room 511
Towson, MD 21204
Reception Office: 329

P: 410-887-6600
W: baltimorecountymd.gov/departments/states-attorney
E: statesattorney@baltimorecountymd.gov

The State's Attorney's Office actively advocates for the rights of victims and witnesses throughout the entire prosecution process. It aids them in navigating the often-complex criminal justice system and ensures their voices are heard.

Turnaround Inc. Sexual Assault and Domestic Violence Hotline

8503 LaSalle Rd., 2nd Floor
Towson, MD 21286
P: 443-279-0379
W: turnaroundinc.org

Turnaround Inc. offers counseling and supportive services for individuals affected by sexual assault and domestic violence.

The Center for Hope 5400 Preakness Way
Baltimore, MD 21215 P: 410-601-HOPE (4673) W: lifebridgehealth.org/main/center-for-hope

The LifeBridge Health Domestic Violence Program provides resources for individuals facing violence or intimate partner abuse.

U.S. Citizenship and Immigration Services (USCIS) Baltimore Field Office

3701 Koppers St.
Baltimore, MD 21227

P: 800-375-5283
W: uscis.gov

USCIS is the governmental organization responsible for overseeing legal immigration to the United States. To obtain information about eligibility requirements for immigration and citizenship, as well as benefits, please visit their website or contact their toll-free number.

Federal Trade Commission (FTC)

P: 877-FTC-HELP
W: ftc.gov

The FTC safeguards consumers by preventing unfair, deceptive, or fraudulent practices in the marketplace. To report consumer scams, including immigration fraud, please contact the provided number or file a complaint online at reportfraud.ftc.gov.

The Division of Vital Records

6764 Reisterstown Rd.
Baltimore, MD 21215

P: 410-764-3038
W: health.maryland.gov/vsa/Pages/dvr.aspx

The Division of Vital Records provides assistance in the following services: Copy of Birth, Death or Marriage Certificate, Obtaining Divorce Verification.

Baltimore Crisis Response

5124 Greenwich Ave.
Baltimore, MD 21229 P: Admin
Office: 410-433-5255

Crisis Hotline: 988

Baltimore Crisis Response, Inc. (BCRI) provides 24/7 crisis hotline support, mobile crisis teams, and short-term residential care to individuals experiencing mental health crises. They also offer case management, referral services, and substance abuse support to ensure comprehensive and compassionate care.

KNOW YOUR RIGHTS

EMPLOYMENT

- Everyone, regardless of immigration status, must be paid the minimum wage of \$15.00 per hour as of 1/1/2024. If your employer is not paying you a fair wage, you can contact the U.S. Department of Labor Wage and Hour Division at 866-4-USWAGE (1-866-487-9243) or visit your local District Office. Employers cannot threaten workers
- about calling the police because of their immigration status. Employers cannot discriminate in recruiting, interviewing, hiring, or
- discharging based on age, race, color, citizenship, familial status, gender, sexual orientation, nationality, or religion. Employment agencies cannot discriminate in job referrals, ask discriminatory pre-employment
- questions, or circulate information that unlawfully limits employment.
- Employers cannot harass or bully workers because of their race, gender, nationality, age, color, citizenship, familial status, sexual orientation or religion. If you feel like you are owed a wage or are
- not being paid a proper wage, contact the Diversity, Inclusion, Equity Employee Advisory Council. This council advocates for, engages in and responds to issues, concerns and needs of the workforce as it relates to diversity, inclusion, and equity across the government.

Contact:
speoples@baltimorecountymd.gov



KNOW YOUR RIGHTS

PUBLIC SAFETY

- If you are questioned by the police, you have the right to remain silent. You have the right to speak with an attorney before or during any police questioning. If you agree to answer questions, you may stop at any time and request an attorney, and no further questions will be asked. If you want an attorney and cannot afford one, an attorney will be appointed to represent you.
- If you are questioned by the police, you have the right to ask the officer if you are being arrested or detained. If you are arrested by local police, they must charge you with a crime in court within 48 hours, or they must release you. You should be treated with courtesy and professionalism by police officers. You may file a complaint if you think that a police officer acted inappropriately while interacting with you. You may file a complaint if you
- witnessed a police officer acting inappropriately. File a complaint against Baltimore County police with Internal Affairs baltimorecountymd.gov/departments/police/internal-affairs/compliments-complaints-form
- If U.S. Customs and Immigration Enforcement (ICE) comes to your home or stops you on the street, you have the right to see a warrant; in all other cases, keep the door closed. State: "I do not consent to your entry."
- If you feel your rights or the rights of one of your family members has been violated, call the ACLU of Maryland Intake line at 443-524-2558. If you are the victim of a crime and help police with the investigation or prosecution of the crime, you may be eligible for a U visa. Reach out to one of the immigration legal services organizations on page 11 for assistance with filing the necessary paperwork. **Hate crimes:** If you or someone you know are the victim of harassment or discrimination, call 410-396-3141.
- If you are the victim of a hate crime or witness a crime, call 911. Baltimore County Police officers are not allowed to ask about your immigration status. **DISCRIMINATION IS AGAINST THE LAW.**
- The Baltimore County Police Accountability Board takes complaints that allege the use of excessive force, abusive language, harassment, false arrest, and false imprisonment by Baltimore County law enforcement. To file a complaint please baltimorecountymd.gov/departments/police/internal-affairs/compliments-complaints-form or call 410-887-2450, or mail your complaint to:

Police Accountability Board
400 Washington Ave.
Mezzanine Level
Towson, MD 21204
pab@baltimorecountymd.gov

KNOW YOUR RIGHTS

LANGUAGE ACCESS

- County agencies are required by federal law to make reasonable steps to serve County residents who do not speak English. You have the right to be served by County agencies in your language. County agencies are required by federal law to take reasonable steps to provide meaningful access to federally-funded programs and services for individuals who do not speak English. Meaningful access means accurate, timely, and effective communication provided via language assistance (both oral and written services) at no cost to the individual. If a county employee does not speak your language, the County employee will call an interpreter via telephone at no cost to you.
- Please let the County employee know that you need interpretation assistance and tell them what language you speak.
- If you ask for interpretation and a county employee refuses to use telephonic interpretation to speak with you, call 311 to make a complaint. The Baltimore County Department of Social Services (DSS) is a Maryland State agency and does not fall under the jurisdiction of Baltimore County. State Agencies are also required by law to make services available to limited English proficient (LEP) individuals. To report violations of your rights at State agencies, file a complaint with the Maryland Civil Rights Commission at <https://mccr.maryland.gov/Pages/Intake.aspx>

EDUCATION



Baltimore County Public Schools (BCPS)

Public schools are designated for all students residing in a specific geographical area, typically the one closest to the student's home based on their address.

How to Determine Your Zoned School

Find your zoned school through the Baltimore County Public Schools locator at bcps.org/schools and click on "Find your Zoned School." This will take you to the locator, where you'll need to input your home address.

CONTACTING THE SCHOOL

Once you locate your zoned school, contact can be made in two ways: by appointment or through the Focus Parent Portal.

1 Appointment

Use the information provided by the school locator to schedule an in-person appointment. Present enrollment documents at the school.

2 Focus Parent Portal

Create an online parent account and upload the required registration and enrollment documents directly to a school via the Focus Parent Portal. The portal is a resource that can be accessed throughout the year to monitor a student's grades and attendance.

NON-COMPLIANT DRIVER'S LICENSES & ID CARDS

Immigrants who do not have valid U.S. citizenship and immigration documentation are eligible to apply for a non-compliant driver's license or identification card. Individuals who present foreign documentation without valid U.S. Citizenship and Immigration Services documentation must schedule an appointment online to apply for a federally non-compliant driver's license or ID card. **Make an appointment at mva.maryland.gov.**

Before Making an Appointment:

- ✓ Apply for an individual taxpayer identification number through the Internal Revenue Service.
- ✓ File Maryland income taxes for the 2 years before seeking a driver's license and obtain a certification letter in order to make an appointment with the MDOT MVA. Visit the **MVA Online Document Guide** to prepare a checklist of your documents and to schedule your appointment with the MDOT MVA.
- ✓ If you are applying for a driver's license, study the **Maryland Driver's Manual** and take the online driver test tutorial.
- ✓ If you already have a foreign license that is not suspended or revoked, present the license and complete the **3-hour alcohol and drug education program** before taking your driving skills test.
- ✓ If you do not have already have a foreign license, you will need to obtain a learner's permit, complete the **Maryland Driver Education Program** and meet other requirements before taking driving skills test. Go to the **MVA's Rookie Driver page** for information on how to obtain a learner's permit.

Locations and VEIP (Vehicle Emission Inspection Program)

ESSEX BRANCH 1338 Eastern Boulevard Essex, MD 21221	LOCH RAVEN/PARKVILLE BRANCH 8966 Waltham Woods Road Parkville, MD 21234	VEHICLE INSPECTION 11510 Cronridge Drive Owings Mills, MD 21117
SERVICES: <ul style="list-style-type: none"> • Driver's license and identification • Business kiosks • Tag return • Learners permit written tests • Non-commercial learners tests • Motorcycle skills tests • Insurance services 	SERVICES: <ul style="list-style-type: none"> • Driver's license and identification • 24-hour business kiosks • Tag return • Vehicle titling and registration • Obtaining disability placards • Learners permit written tests • Tag return drop box 	Monday, Thursday, Friday: 8:30 a.m. to 5:00 p.m. Tuesday, Wednesday: 7:00 a.m. to 7:00 p.m. Saturday: 7:00 a.m. to 1:00 p.m. Sunday: Closed



MDOT Bus Schedule: mta.maryland.gov

FOOD ASSISTANCE

Christ the King Episcopal Church
1930 Brookdale Road
Windsor Mill, MD 21244

P: 410-944-6683

Biweekly: Wed. 11am-1pm

Community Crisis Center
725 Main Street

Reisterstown, MD 21136

P: 410-526-7111

Drive-Thru only: Mon. 5pm-7pm,
Sat. 9am-11am

Serving zip codes: 21048, 21071,
21074, 21155, 21117, 21136, 21784

Edgemere Church of God

7414 Ellen Avenue

Sparrows Point, MD 21219

P: 410-477-0697

Distribution: Wed. 9:30am-12pm

Essex United Methodist Church
525 Maryland Avenue

Essex, MD 21221

P: 410-686-2867

Drive-Thru and Pick-Up Food

Pantry: Wed. 10am-1pm

Harvest Church of God

605 Westminster Pike

Reisterstown, MD 21136

P: 410-833-1295

Open 3rd Saturday of each month:
9am-1pm

Eligibility: Residents of Baltimore
County and Carroll County

Holy Nativity Church of God

1200 Linden Avenue

Arbutus, MD 21227

P: 410-242-9441

Serving the Arbutus area.

Photo ID required.

ICNA Relief

1708 Whitehead Drive, Suite 101

Woodlawn, MD 21207

P: 866-354-0102 Ext. 1608

Distribution: 1st and 3rd Sat.
of the month, 1pm

Iglesias de Dios de Owings Mills

10825 Reisterstown Road

Owings Mills, MD 21117

P: 410-902-9384

Distribution: Sat. 9am-11am

First come, first served.

ISKCON Emergency Food Pantry
200 Bloomsbury Avenue

Catonsville, MD 21228 P: 443-251-

8086 Distribution: Mon-Sat 1pm-
1:30pm By appointment only. **Our**

Lady of Hope Recovery 1727 Lynch
Road Baltimore, MD 21229 P: 410-

284-6600 Distribution: 1st and 3rd
Tues. of the month, 10am-12pm

Patapsco United Methodist Church
7800 Wise Avenue Dundalk, MD

21222 P: 410-288-5488 Distribution:
Fri. 4pm-5:30pm. Hot meal served

every Friday. Eligibility: Serves

Dundalk residents only. **Perry Hall**

Methodist 9815 Belair Road

Baltimore, MD 21236 P: 410-256-

6479 Drive-Thru Pantry: Wed, Fri,
and Sat, 9am-12pm **Pleasant Zion**

Baptist Church 4317 North Point
Boulevard Dundalk, MD 21222 P:

410-388-0585 Distribution: Wed.

9:30am-12pm **Prince of Peace**

Lutheran Church 8212 Philadelphia

Road Rosedale, MD 21237 P: 410-

866-8766 Distribution: Wed. 10am-

12pm Call for appointment. **Rock**

County Church 1607 Cromwell

Bridge Road Baltimore, MD 21234 P:

410-882-2217 Distribution: Mon-Fri

8:30am- 4:30pm Call church office

for pick-up or delivery. **Spring in the**

Desert Ministries 118 Lakefront

Drive Cockeysville, MD 21030 P: 410-

340-2843 Distribution: Sun. 5pm

St. Ursula's Pantry

8801 Hartford Road

Baltimore, MD 21234

P: 410-665-0918

Distribution: 3rd Wednesday of the
month, 9am-11am

First come, first served.

Journey Church

3319 Summit Avenue

Parkville, MD 21234

P: 410-661-6388

Open by appointment only:

Wed. 9am-12pm.

Drive-Thru Grocery

Timonium United Methodist Church

2300 Pot Spring Road

Timonium, MD 21093

P: 410-252-5500

Distribution: Tues, Thurs. 12pm-2pm

Women Missionary Outreach

67 Winters Lane

Catonsville, MD 21228

P: 410-744-9478

Distribution: Tues., Thurs. 1pm-4pm.

By appointment only.

Need help getting food?

Baltimore County has a new food
pantry locator with detailed
information on locations and how
to access food in Baltimore County.
**Visit [BaltimoreCountyMD.gov](https://www.baltimorecountymd.gov) and
search "Food Pantry Locator"**

Food Establishment Closure

This application visualizes restaurants
or food facilities in Baltimore County
that have experienced a closure due
to a critical health code violation.

**Visit [BaltimoreCountyMD.gov](https://www.baltimorecountymd.gov) and
search "Food Pantry Locator"**

Arbutus Branch

855 Sulphur Spring Rd.
Arbutus, MD 21227
P: 410-887-1451

Services & Facilities: Book Drop Off, Children Spanish Materials, Fax Services, Friends Group, Local History Collection, Gaming, Meeting Room, My Librarian Appointments, Parking, Photocopier, Printing, Programs and Events, Public 3D Printers, Public Computers, Quiet Area, WIFI.

Catonsville Branch

1100 Frederick Rd.
Catonsville, MD 21228
P: 410-887-0951

Services & Facilities: Book Drop Off, Children Spanish Materials, Fax Services, Friends Group, Local History Collection, Gaming, Meeting Room, My Librarian Appointments, Parking, Photocopier, Printing, Programs and Events, Public 3D Printers, Public Computers, Quiet Area, WIFI.

Cockeysville Branch

9833 Greenside Dr.
Cockeysville, MD 21030
P: 410-887-7750

Services & Facilities: Book Drop Off, Children Spanish Materials, Fax Services, Friends Group, Local History Collection, Gaming, Korean Collection, Meeting Room, My Librarian Appointments, Parking, Photocopier, Printing, Programs and Events, Public 3D Printers, Public Computers, Quiet Area, WIFI.

Essex Branch

1110 Eastern Blvd.
Essex, MD 21221
P: 410-887-0295

Services & Facilities: Book Drop Off, Children Spanish Materials, Fax Services, Friends Group, Local History Collection, Gaming, Meeting Room, My Librarian Appointments, Parking, Photocopier, Printing, Programs and Events, Public 3D Printers, Public Computers, Quiet Area, WIFI.

Hereford Branch

16940 York Rd.
Hereford, MD 21111
P: 410-887-1919

Services & Facilities: Book Drop Off, Children Spanish Materials, Fax Services, Friends Group, Gaming, The Hive, Meeting Room, My Librarian Appointments, Parking, Photocopier, Printing, Programs and Events, Public 3D Printers, Public Computers, Quiet Area, WIFI.

Lansdowne Branch

500 Third Ave.
Lansdowne, Maryland 21227
P: 410-887-5602

Services & Facilities: Book Drop Off, Children Spanish Materials, Fax Services, Meeting Room, My Librarian Appointments, Parking, Photocopier, Printing, Programs and Events, Public Computers, Spanish Collection, WIFI.

Loch Raven Branch

1046 Taylor Ave.
Towson, Maryland 21286
P: 410-887-4444

Services & Facilities: Book Drop Off, Children Spanish Materials, Fax Services, Meeting Room, My Librarian Appointments, Parking, Photocopier, Printing, Programs and Events, Public Computers, WIFI.

North Point Branch

1716 Merritt Blvd.
Dundalk, MD 21222
P: 410-887-7255

Services & Facilities: Book Drop Off, Children Spanish Materials, Fax Services, Gaming, Meeting Room, My Librarian Appointments, Spanish Collection, Parking, Photocopier, Printing, Programs and Events, Public 3D Printers, Public Computers, Quiet Area, WIFI.

Owings Mills Branch

10302 Grand Central Ave.
Owings Mills, MD 21117
P: 410-887-2092

Services & Facilities: Book Drop Off, Children Spanish Materials, Fax Services, Notary Services, Meeting Room, Hubert V. Simmons Museum of Negro Leagues Baseball, Spanish Collection, Russian Collection, Parking, Photocopier, Printing, Programs and Events, Public 3D Printers, Public Computers, Quiet Area, WIFI.

Parkville-Carney Branch

9509 Harford Rd.
Parkville MD 21234
P: 410-887-5353

Services & Facilities: Book Drop Off, Children Spanish Materials, Fax Services, Korean Collection, My Librarian Appointments, Parking, Photocopier, Printing, Programs and Events, Public Computers, WIFI.

Perry Hall Branch 9685 Honeygo Blvd. Perry Hall, MD 21128 P: 410-887-5195

Services & Facilities: Book Drop Off, Children Spanish Materials, Fax Services, Friends Group, Meeting Room, My Librarian Appointments, Parking, Photocopier, Printing, Programs and Events, Reading Garden, Sensory Exploration Zone, Public Computers, Quiet Area, WIFI.

Pikesville Branch

1301 Reisterstown Rd.
Pikesville, MD 21208
P: 410-887-1234

Services & Facilities: Book Drop Off, Children Spanish Materials, Fax Services, Friends Group, Meeting Room, My Librarian Appointments, Russian Collection, Parking, Photocopier, Printing, Programs and Events, Public 3D Printers, Public Computers, Quiet Area, WIFI.

Randallstown Branch

8604 Liberty Rd.
Randallstown, MD 21133
P: 410-887-0770

Services & Facilities: Book Drop, Children Spanish Materials, COLAB, Fax Services, Gaming, Meeting Room, My Librarian Appointments, Parking, Photocopier, Printing, Programs and Events, Public 3D printers, Public Computers, Study Rooms and Quiet Area, Wi-Fi.

BALTIMORE COUNTY PUBLIC LIBRARY



Reisterstown Branch

21 Cockeys Mill Rd.
Reisterstown, MD 21136
P: 410-887-1165

Services & Facilities: Book Drop Off, Children Spanish Materials, Fax Services, Local History Collection, Meeting Room, My Librarian Appointments, Photocopier, Preservation Station, Printing, Programs and Events, Public Computers, Quiet Area, WIFI.

Rosedale Branch

6105 Kenwood Ave.
Rosedale, MD 21237
P: 410-887-0512

Services & Facilities: Book Drop, Children Spanish Materials, Fax Services, Gaming, Meeting Room, My Librarian Appointments, Parking, Photocopier, Printing, Programs and Events, Public 3D Printers, Public Computers, Storyville, Study Rooms and Quiet Area, Wi-Fi.

Towson Branch

320 York Rd.
Towson MD 21204
P: 410-887-6166

Services & Facilities: Book Drop Off, Children Spanish Materials, EV Charging, Fax Services, Friends Group, Kids Kingdom Play Area, Meeting Rooms, My Librarian Appointments, Parking, Passport Services, Photocopier, Printing, Programs and Events, Public 3D Printers, Public Computers, Spanish Collection, Study Rooms and Quiet Area, Wi-Fi.

Woodlawn Branch

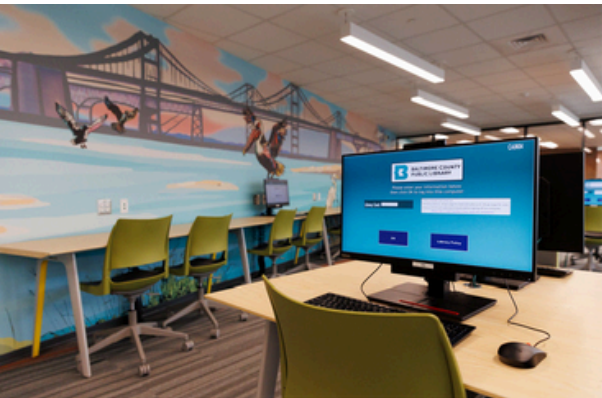
1811 Woodlawn Dr.
Woodlawn, MD 21207
P: 410-887-1336

Services & Facilities: Book Drop Off, Children Spanish Materials, Fax Services, Gaming, Korean Collection, Meeting Rooms, My Librarian Appointments, Parking, Photocopier, Printing, Programs and Events, Public Computers, Spanish Collection, Storyville, Study Rooms and Quiet Area, WIFI.

White Marsh Branch

8133 Sandpiper Cir.
Baltimore, MD 21236
P: 410-887-5097

Services & Facilities: Book Drop Off, Children Spanish Materials, Fax Services, Notary Services, Meeting Rooms, My Librarian Appointments, Parking, Photocopier, Printing, Programs and Events, Public Computers, WIFI.



LEGAL SERVICES

<p>American Immigration Lawyers Association S1331 G St. NW, Ste. 300 Washington, DC 20005</p> <p>P: 202-507-7600 W: aila.org</p>	<p>American Immigration Lawyers Association delivers legal education, information, professional services, and expertise. To locate a lawyer in your area, visit their website and select "find an immigration lawyer" under quick link.</p>
<p>Amica Center for Immigrant Rights 1 North Charles St., Ste. 2305 Baltimore, MD 21201 P: 202-899-3987 W: amicacenter.org</p>	<p>The Amica Center for Immigrant Rights is committed to achieving equitable justice for immigrant adults and children facing the risk of detention and deportation in the Capital region and beyond. This is accomplished through direct legal representation, know your rights presentations, impactful litigation, advocacy, and the recruitment and training of attorneys dedicated to defending immigrants.</p>
<p>Asylee Women Enterprise 4500 Frankford Ave. Baltimore, MD 21206 P: 443-850-0627 W: asyleewomen.org</p>	<p>AWE accompanies asylum seekers, foreign-born trafficking survivors, and other forced migrants as they navigate the immigration legal process, embark on the healing journey from past trauma, and work towards rebuilding their lives in Baltimore.</p>
<p>AYUDA 8757 Georgia Ave., Ste. 800 Silver Spring, MD 20910</p> <p>P: 240-594-0600 W: ayuda.com</p>	<p>AYUDA offers legal, social, and language services to assist low-income immigrants in Maryland, encompassing areas such as immigration law, domestic violence, family law, and beyond.</p>
<p>CASA Baltimore 2706 Pulaski Hwy. Baltimore, MD 21224 P: 1-866-765-2272 W: wearecasa.org</p>	<p>CASA offers a range of legal services to low-income immigrants, addressing issues related to housing, employment, and immigration matters.</p>
<p>Catherine's Cottage 814 Light St. Baltimore, MD 21230 P: 410-406-Shelter W: sa-md.org/centralmaryland/ anti-human-trafficking</p>	<p>Catherine's Cottage strives to offer direct services to survivors of human trafficking, employing a holistic, strength-based, trauma-informed, and survivor-centric approach.</p>
<p>CHANA 1325 Bedford Rd. Pikesville, MD 21282</p> <p>P: 410-234-0030 W: chanabaltimore.org</p>	<p>CHANA is a Baltimore-based nonprofit offering support and services to individuals and families affected by domestic abuse, including counseling, legal assistance, and educational programs.</p>

LEGAL SERVICES

<p>Disability Rights Maryland 1500 Union Ave., Ste. 200 Baltimore, MD 21211</p> <p>P: 410-727-6352 (Ext.0) W: disabilityrightsmd.org</p>	<p>Disability Rights Maryland is a nonprofit organization dedicated to advocating for and protecting the rights of individuals with disabilities in Maryland. They work to ensure equal opportunities, independence, and full community participation through legal advocacy, education, and outreach efforts.</p>
<p>Economic Action Maryland 2209 Maryland Ave. Baltimore, MD 21218</p> <p>P: 443-447-7336 W: econaction.org E: info@econaction.org</p>	<p>Economic Action Maryland unites advocates and public interest groups to push for policies protecting vulnerable Marylanders. They assist thousands through programs like SOAR, Fair Housing, and Tenant Advocacy, preventing tax sales and saving clients money. They also conduct research and pass legislation to create long-term systemic change.</p>
<p>Episcopal Refugee and Immigrant Center Alliance (ERICA) 4 East University Pkwy. Baltimore, MD 21218</p> <p>P: 410-467-3751 W: https://erica-baltimore.or</p>	<p>With the support of volunteers and community partners, ERICA aids refugees, asylum seekers, and other newcomers in Greater Baltimore in rebuilding their lives. The organization focuses on one-on-one problem-solving and emergency assistance.</p>
<p>Esperanza Center 430 S. Broadway Baltimore, MD 21231</p> <p>P: 667-600-2900 W: cc-md.org/programs/esperanza-center</p>	<p>Assistance with immigration matters, such as consultations, applications for visas and green cards, family reunification, asylum applications, and more.</p>
<p>Fair Housing Action Center of MD 2209 MD Ave Baltimore MD 21218</p> <p>P: 410-240-0494 W: econaction.org/what-we-do/fair-housing/</p>	<p>The Fair Housing Action Center of Maryland, works diligently to ensure compliance with the Fair Housing Act, addressing housing discrimination through its Fair Housing Enforcement and Tenant Advocacy programs in support of safe and healthy housing for Maryland renters.</p>
<p>Global Refugee/Welcome Center 947 Fell St. Baltimore, MD 21231</p> <p>P: 443-365-0472 W: globalrefugee.org</p>	<p>Global Refugee provides a range of crucial support, including refugee resettlement, legal services, advocacy for immigrant rights, community integration, aid for unaccompanied minors, educational programs, and humanitarian assistance to immigrants and refugees in the United States.</p>
<p>House of Ruth Maryland, Inc. 2201 Argonne Dr. Baltimore, MD 21218</p> <p>P: 410-889-0840 or 410-880-7884 W: hruth.org/legal</p>	<p>House of Ruth Maryland delivers comprehensive services to victims of intimate partner violence and their families. These services include a 24-hour hotline, crisis counseling, abusers' intervention, legal representation, training and community education, and emergency shelter.</p>

LEGAL SERVICES

<p>Immigration Law & Justice Network 7630 Little River Turnpike, Ste. 900 Annandale, Virginia, 22003 P: 703-766-0442 or 703-979-1240 W: iljnetwork.org</p>	<p>The Immigration Law & Justice Network (ILJ Network) provides free or low-cost legal guidance, support services, and advocacy for immigrants, refugees, and asylum-seekers, without regard to race, religion, ethnicity ideology, gender identity, or sexual orientation.</p>
<p>Immigration Outreach Service Center (IOSC) 5401 Loch Raven Blvd. Baltimore, MD 21239</p> <p>P: 410-323-8564 W: ioscbaltimore.org</p>	<p>The IOSC offers referral assistance in various areas, including adjustment of status, citizenship, political asylum, social services, education, employment, housing, financial assistance, and health care.</p>
<p>International Rescue Committee in Baltimore 1900 N. Howard St Baltimore, MD 21218 P: 410-327-1885 W: rescue.org/united-states/baltimore-md</p>	<p>The International Rescue Committee in Baltimore assists refugees, asylees, and other documented humanitarian immigrants. Their emphasis is on aiding individuals recovering from conflict and disaster by providing guidance on rights and supporting them in making informed choices for their future.</p>
<p>JustNeighbors St. Barnabas & St. Susana Partnership Office 938 S. Hanover St Baltimore, MD 21230 P: 703-979-1240 W: justneighbors.org</p>	<p>Just Neighbors is a nonprofit 501(c)(3) tax-exempt organization provides high-quality immigration legal services to low-income immigrants, asylees and refugees in Washington, DC, Maryland, and Virginia.</p>
<p>Kids in Need of Defense (KIND) 1201 L St NW Washington, DC 20005</p> <p>P: 202-824-8680 E:Info@supportkind.org W: supportkind.org</p>	<p>KIND offers free legal services on a pro bono basis for unaccompanied immigrant children. Service coverage spans nationwide, with eight affiliate offices, including one in Baltimore.</p>
<p>Luminous Network for New Americans 5999 Harpers Farm Rd., Ste. E-200 Columbia, MD 21044</p> <p>P: 410-992-1923 W: beluminus.org</p>	<p>Luminous empowers New Americans through legal, social, language, and employment services to help them achieve their goals. The organization offers programs such as Legal Services, Health Equity, Housing, Family and Community Services, and Afghan Alliance. They also provide language access support through in-house translation and interpretation services.</p>
<p>Lutheran Social Services National Capital Area (LSSNCA) 1730 Twin Springs Rd., Ste. 213-214 Baltimore, MD 21227</p> <p>P: 202-723-3000 W: lssnca.org</p>	<p>Lutheran Social Services (LSS) is a versatile network offering crucial support in areas such as refugee resettlement, adoption services, foster care, counseling, senior services, disaster response, community outreach, advocacy, employment, immigration support, and housing assistance.</p>

LEGAL SERVICES

<p>Maryland Legal Aid 215 Washington Ave., Ste. 305 Towson, MD 21204</p> <p>P: 410-427-1800 W: mdlab.org</p>	<p>Provides free legal services to low-income individuals and families in Maryland who are facing civil legal issues. The organization aims to ensure that all Marylanders have access to justice, regardless of their financial situation.</p>
<p>Maryland Volunteer Lawyer Services 201 N Charles St., Ste. 1400 Baltimore, MD 21201</p> <p>P: 410-547-6537 W: mvlslaw.org</p>	<p>Maryland Volunteer Lawyer Services (MVLS) is a nonprofit organization offering pro bono legal services to individuals in need. The organization connects volunteer attorneys with clients to address various civil legal issues, promoting equal access to justice.</p>
<p>Office of People's Counsel P: 410-767-8150 W: opc.maryland.gov</p>	<p>The Office of People's Counsel serves as an advocate for everyday consumers. Its role is to ensure fairness in utility rates, such as those for electricity and water, by engaging with the government and providing information to help people understand these matters.</p>
<p>Pro Bono Resource Center 1500 Union Ave., Ste. 2400 Baltimore, MD 21211</p> <p>P: 410-837-9379 W: probonomd.org/for-legal-help</p>	<p>The Pro Bono Resource Center offers free advice and representation services. Its offerings encompass family mediation, foreclosure prevention, legal representation, and counseling for unaccompanied minors</p>
<p>Public Justice Center 201 North Charles St., Ste. 1200 Baltimore, MD 21201</p> <p>P: 410-625-9409 W: publicjustice.org/en</p>	<p>The PJC provides legal representation and advocacy on behalf of individuals and groups facing systemic injustices. This may include cases related to housing, workers' rights, education, and other social justice issues.</p>
<p>St. Ambrose Housing Aid Center, Inc. 321 East 25th St. Baltimore, MD 21218</p> <p>P: 410-366-8550 W: stambros.org</p>	<p>St. Ambrose Housing Aid Center provides comprehensive housing services, including assistance with affordable homes, homeownership support, rental services, neighborhood revitalization, housing counseling, and community development, to address diverse challenges in the Baltimore Area.</p>
<p>Tahirih Justice Center 211 E. Lombard St., Ste. 307 Baltimore, MD 21202 P: 410-999-1900 w: tahirih.org/locations/baltimore E: baltimore@tahirih.org</p>	<p>Tahirih offers client-focused legal services, including screening, assessment, counseling, advice, and full-scale representation, specializing in gender-based asylum, VAWA petitions, T visas for trafficking survivors, visas for crime survivors in the U.S., and Special Immigrant Juvenile Status for abused, abandoned, or neglected children.</p>

LEGAL SERVICES

Women's Law Center of Maryland

102 W Pennsylvania Ave #100
Towson MD 21204 P: 410-321-8761 W:
wlcmd.org

Offers services in the areas of Domestic Violence, Immigration Remedies, Family Law, and Employment Law, including free legal representation and educational programs.

World Relief Baltimore Immigration Legal Clinic

1220 E Joppa Rd., Bldg. B, Ste 400D
Towson, MD 21286
P: 443-451-1931
W: worldrelief.org/baltimore

World Relief Baltimore Immigrant Services provides immigrants and their families in Maryland with guidance on immigration options, assistance with various applications, including permanent residence and work permits, family petitions, naturalization, TPS & DACA, crime and domestic violence support, deportation consultations, referrals, and citizenship services.

EDUCATIONAL SERVICES

<p>CASA de Ruth/House of Ruth MD 2201 Argonne Dr. Baltimore, MD 21218</p> <p>P: 410-889-0840 or 410-880-7884 W: hruth.org</p>	<p>House of Ruth Maryland delivers comprehensive services to victims of intimate partner violence and their families. These services encompass a 24-hour hotline, crisis counseling, abuser intervention, legal representation, training, community education, and emergency shelter.</p>
<p>Central Scholarship 6 Park Center Ct., Ste. 211 Owings Mills, MD 21117</p> <p>P: 410-415-5558 W: central-scholarship.org</p>	<p>Assists families through financial support for education, educating both students and parents on financial literacy related to college, and advocating for public policies that enhance college access, affordability, and completion for low-income students.</p>
<p>COMMUNITY COLLEGE OF BALTIMORE COUNTY</p> <p>CCBC Essex Campus 7201 Rossville Blvd. Baltimore, MD 21237</p> <p>CCBC Catonsville Campus 800 S. Rolling Rd. Baltimore, MD 21228</p> <p>CCBC Dundalk Campus 7200 Sollers Point Rd. Baltimore, MD 21222</p> <p>W: cbcemd.edu P: 443-840-2222</p>	<p>CCBC offers resources, including ESL programs, designed to assist individuals with limited English proficiency and immigrants. Furthermore, the institution provides cultural and academic support services to foster a supportive learning environment.</p>
<p>Escalera, CASA Baltimore 2706 Pulaski Hwy. Baltimore, MD 21224</p> <p>P: 410) 469-8187 E: ma.quintero@wearecasa.org W: https://wearecasa.org/maryland/youth-leadership-development-programs-baltimore/</p>	<p>The Escalera program at CASA aims to support Baltimore County students in educational and career advancement offering mentorship, skill-building, and resources.</p>
<p>Esperanza Center 430 South Broadway Baltimore, MD 21231</p> <p>P: 667-600-2900 W: cc-md.org/programs/esperanza-center</p>	<p>Services include Client Services, Educational Services, Health Services, Legal Services, and Family Reunification Services. Offers ESL classes, citizenship classes, computer literacy, and after school tutoring.</p>
<p>Futuro Latino Learning Center Goucher Colleges Office of Community-Based Learning</p> <p>P: 410-337-6287 W: goucher.edu/learn/futuro-latino-learning-center</p>	<p>The services provided by Futuro Latino Learning Center encompass English as a second language classes, kids' programs, job search assistance, a computer literacy program, and community-based learning initiatives.</p>

EDUCATIONAL SERVICES

<p>Immigration Outreach Service Center 5401 Loch Raven Blvd. Baltimore, MD 21239</p> <p>P: 410-323-8564 W: ioscbaltimore.org</p>	<p>The IOSC (Immigration Outreach Service Center) offers comprehensive referral assistance across various areas, including but not limited to, adjustment of status, citizenship, political asylum, social services, education, employment, housing, financial assistance, and healthcare.</p>
<p>International Rescue Committee in Baltimore 1900 N Howard St., Rm 200 Baltimore, MD 21218</p> <p>P: 410-327-1885 W: rescue.org</p>	<p>The IRC offers educational assistance to refugees, asylees, and other humanitarian immigrants, including complimentary English as a Second Language (ESL) classes for those individuals.</p>
<p>Johns Hopkins Centro Sol 5200 Eastern Ave., Ste. 4200 Baltimore, MD 21224</p> <p>P: 410-550-1129 W: jhcentrosol.org E: centrosol@jhmi.edu</p>	<p>Provides diverse programs for adults and youth, including summer programs tailored for bilingual Latino students aspiring to pursue healthcare careers. Centro SOL also supports youth mentoring by offering guidance and assistance with homework and college preparation.</p>
<p>Latino Education Advancement Fund 30 Palmer Green Ct. Baltimore, MD 21210</p> <p>P: 559-250-0256 W: leafedu.org E: contact@leafedu.org</p>	<p>Offers resources for Latino Spanish-speaking parents to navigate the local school system, promoting optimal academic success. The program includes workshops and individual coaching for support.</p>
<p>Maryland Delegate Scholarship mhec.maryland.gov/preparing/Pages/FinancialAid/ProgramDescriptions/prog_delegate.aspx</p>	<p>The Maryland Delegate Scholarship is offered to Maryland residents who attend or plan to attend a Maryland college. Students must contact their state delegates office to apply. You can find your states delegates by visiting mdelect.net.</p>
<p>Refugee Youth Project 710 E. Lombard St. Baltimore, MD 21202</p> <p>W: bcc.edu/Page/122</p>	<p>Provides support and services to refugees to facilitate their transition into American society, encompassing after-school programming, English language abilities, teamwork, academic success, and cross-cultural skills.</p>
<p>Soccer Without Borders 3700 Eastern Ave. Baltimore, MD 21224</p> <p>P: 857-264-0097 W: soccerwithoutborders.org</p>	<p>Soccer Without Borders provides opportunities to the refugee population through its soccer-based programming, encouraging healthy living while fostering the development of English-language abilities, teamwork, academic success, and cross-cultural skills. (Specific program details may vary for each school zone).</p>

EDUCATIONAL SERVICES

Southeast CDC

3323 Eastern Ave., Ste. 200
Baltimore, MD 21224

P: 410-342-3234
W: southeastcdc.org

Homeownership classes, foreclosure prevention, and rental counseling services are offered to provide guidance and support in housing-related matters.

Student Support Network

1810J York Rd., Ste. 233
Lutherville, MD 21093

P: 443-672-8155
W: studentsupportnetwork.org
E: contactus@studentsupportnetwork.org

The Student Support Network offers essential services in 20 BCPS schools, with more on the waiting list. Each school features a Room of Support, stocked with school supplies, clothing, food, and personal care products. Volunteers manage these rooms, working with school staff to meet student needs.

William & Lanaea Featherstone Foundation

2031 Kennicott Rd.
Windsor Mill, MD 21244

P: 410-294-4055
W: thefeatherstonefoundation.org

Provides complimentary adult self-sufficiency and educational programs designed for the Latino community in Baltimore. Additionally, the organization oversees a merit-based college scholarship initiative tailored for Latino immigrant students pursuing education at the University of Baltimore.

YouthWorks

400 Washington Ave., Ste. 100
Towson, MD 21204

P: 410-887-4813
W: youthworks.oedworks.com

Summer educational programs for youth ages 14 to 21 during the summer throughout Baltimore County.

EMPLOYMENT SERVICES

Baltimore County Department of Economic and Workforce Development Career Centers

Eastpoint Career Center

7930 Eastern Ave.
Baltimore, MD 21224
P: 410-288-9050

Hunt Valley Career Center

11101 McCormick Rd., Ste. 102
Hunt Valley, MD 21031
P: 410-887-7940

Liberty Career Center

3637 Offutt Rd.
Randallstown, MD 21133
P: 410-887-8912

The Department of Economic and Workforce Development is committed to fostering a dynamic environment for businesses in Baltimore County, providing ample economic opportunities for well-educated and trained residents. Their services include resume building, interview preparation, job development assistance, and access to a comprehensive reference and resource library.

CASA Baltimore

2706 Pulaski Hwy.
Baltimore, MD 21224

P: 410-732-2694
W: wearecasa.org

CASA is a non-profit community agency that facilitates connections between individuals seeking employment and homeowners seeking reliable, honest workers for various durations, including daily, short-term, and long-term jobs. It's important to note that CASA is neither an employment agency nor the employer.

Caroline Center for Employment & Training

900 Somerset St.
Baltimore, MD 21202

P: 410-563-1303
W: caroline-center.org

Caroline Center is a non-profit workforce development organization providing tuition-free training for women in Certified Nursing Assistant or Pharmacy Technician certifications, empowering them for enhanced employment opportunities.

Chesapeake Multicultural Resource Center

331 E. Dover St, Easton, MD 21601

P: 1-877-772-9832

Chesapeake Multicultural Resource provides resources and support to immigrants, including immigration consultations, employer advice, job training, and community programs.

EMPLOYMENT SERVICES

<p>COMMUNITY COLLEGE OF BALTIMORE COUNTY</p> <p>CCBC Catonsville Campus 800 S. Rolling Rd. Baltimore, MD 21228</p> <p>CCBC Dundalk Campus 7200 Sollers Point Rd. Baltimore, MD 21222</p> <p>CCBC Essex Campus 7201 Rossville Blvd. Baltimore, MD 21237</p> <p>W: cbcemd.edu</p>	<p>Career Services offers tailored guidance and essential resources to help you reach your professional goals. Their team provides personalized career counseling, job search assistance, interview prep and we can even help you find networking opportunities.</p>
<p>Esperanza Center 430 S. Broadway Baltimore, MD 21231</p> <p>P: 667-600-2900 W: catholiccharities-md.org</p>	<p>Offers support by providing referrals and assistance with applications for immigrants.</p>
<p>Immigration Outreach Service Center 5401 Loch Raven Blvd. Baltimore, MD 21239</p> <p>P: 410-323-8564 W: https://www.ioscbaltimore.org</p>	<p>The IOSC (Immigration and Orientation Service Center) offers extensive referral assistance covering various areas, including adjustment of status, citizenship, political asylum, social services, education, employment, housing, financial assistance, and healthcare.</p>
<p>International-Rescue Committee Baltimore 1900 N. Howard St., 2nd Floor Baltimore MD, 21218</p> <p>P: 410-327-1885</p>	<p>The International Rescue Committee (IRC) assists refugees and immigrants in securing employment by providing job placement services, training, language support, and career counseling to enhance their skills and facilitate successful integration into the workforce.</p>
<p>Maryland New Directions 2700 N. Charles St., Ste. 200 Baltimore, MD 21218</p> <p>P: 410-230-0630 W: mdnewdirections.org</p>	<p>Industry-focused training, along with a comprehensive support model encompassing skill training, case management, job coaching, career planning, and counseling, aims to promote sustained job outcomes and self-sufficiency.</p>

EMPLOYMENT SERVICES

Maryland Workforce Exchange

P: 301-362-9708

W: mwejobs.maryland.gov

Job seekers can find job listings, create resumes, and access career resources.

United Way of Central Maryland

1800 Washington Blvd #340
Baltimore, MD, 21230

P: 410-547-8000

United Way of Central Maryland collaborates with local agencies, businesses, and community leaders to address critical issues and improve the quality of life for residents through impactful programs in education, financial stability, and health.

YouthWorks

400 Washington Ave., Ste. 100
Towson, MD 21204

P: 410-887-4813

W: youthworks.oedworks.com

Provides job opportunities for young people during the summer months to gain work experience and skills.

HEALTH & HUMAN SERVICES

Baltimore County Health Clinics

Baltimore Highlands–Lansdowne

3902 Annapolis Rd.
Baltimore, Maryland 21227
P: 410-887-1003

Dundalk Health Center

7700 Dunmanway
Baltimore, Maryland 21222
P: 410-887-7182

Eastern Family Resource Center

9150 Franklin Square Dr.
Baltimore, Maryland 21237
P: 410-887-6452

Essex Health Center

201 Back River Neck Rd.
Baltimore, Maryland 21221
P: 410-887-0246

Hannah More Health Center

12035 Reisterstown Rd.
Reisterstown, Maryland 21136
P: 410-887-1152

Liberty Family Resource Center

3525 Resource Dr.
Randallstown, Maryland 21133
P: 410-887-0600

Towson Health Center

1046 Taylor Ave.
Baltimore, Maryland 21286
P: 410-887-6000

HEALTH & HUMAN SERVICES

<p>The Arc Baltimore 7215 York Rd. Baltimore, MD 21212</p> <p>P: 410-296-2272 W: thearcbaltimore.org</p>	<p>The Arc Baltimore is a nonprofit organization that provides services and support to individuals with intellectual and developmental disabilities in the Baltimore area, promoting inclusion, independence, and quality of life.</p>
<p>HEAL- Refugee Health & Asylum Collaborative 600 N. Wolfe St. Baltimore, MD 21287</p> <p>E: info@healasylum.org</p>	<p>The HEAL Refugee Health & Asylum Collaborative expands access to healthcare and support services for immigrant survivors of torture and trauma seeking refuge in the U.S. By addressing their unique needs, HEAL provides essential medical and mental health care, promoting resilience and recovery for these vulnerable individuals.</p>
<p>Baltimore County Mental and Behavioral Health Services</p> <p>The Crisis Mental Health System 410-931-2214</p> <p>Geriatric Services for the Elderly 410-265-8737</p> <p>W: baltimorecountymd.gov/departments/health/health-services/mental</p>	<p>Emergencies: Aids crisis-stricken individuals to stay in the community, avoiding unnecessary hospitalization or displacement. For Adults: Provides oversight and consultation for mental health programs in Baltimore County and beyond. For Children, Youth, or Young Adults: The CAYA Team supports at-risk youth, helping prevent out-of-home placement due to severe emotional and behavioral problems. Elderly: The Geriatric Services Team assists seniors and their families in coping with typical challenges associated with aging.</p>
<p>Baltimore Medical Systems, INC 9520 Philadelphia Rd. Rosedale, MD 21237</p> <p>P: 410-558-4700 W: bmsi.org</p>	<p>Comprehensive behavioral health services, including individual and family therapy, are provided by a collaborative team of psychiatrists, psychologists, and licensed clinical social workers.</p>
<p>Behavioral Health Systems 100 S Charles St, 8th floor Baltimore, MD 21202</p> <p>P: 410-637-1900 W: bhsbaltimore.org</p>	<p>Mental and behavioral health services.</p>
<p>Chase Brexton Healthcare (Mt Vernon) 1111 N Charles St Baltimore, MD 21201</p> <p>P: 410-837-2050 W: health.baltimoreCounty.gov/programs/health-clinics-services</p>	<p>Offers affordable preventative care services to Baltimore County individuals, covering pediatrics, primary care, HIV & infectious disease care, OBGYN, dental care, therapy, and substance Use treatment.</p>

HEALTH & HUMAN SERVICES

<p>Chase Brexton Health Center (Balt.County) 6901 Security Blvd Baltimore MD 21244</p> <p>P: 410-837-2050 W: chasebrexton.org</p>	<p>Chase Brexton is a community health center in Baltimore, Maryland, providing comprehensive healthcare services, including medical care, dental services, behavioral health support, and social services, with a focus on serving vulnerable populations and promoting health equity.</p>
<p>David's Loft 2641 Maryland Ave. Baltimore, MD 21218</p> <p>P: 410-800-4226 W: davidsloft.net</p>	<p>Services provided include intensive outpatient services, substance-use programs, residential substance-use treatments, office-based mental health, psychiatric rehabilitation programs, school-based mental health, development of behavior management plans, and forensic aftercare.</p>
<p>Dental Hygiene Clinic at CCBC Dundalk 7900 Sollers Point Rd Dundalk, MD 21222</p> <p>P:443-840-3495 W: cbcemd.edu/Programs-and-Courses/Schools-and-Academic-Departments/School-of-Health-Professions/Dental-Hygiene.aspx</p>	<p>Offers preventative care services to individuals in Baltimore County at a reduced cost.</p>
<p>Esperanza Center 430 South Broadway Baltimore, MD 21231</p> <p>P: 667-600-2900 W: catholiccharities-md.org</p>	<p>Esperanza Center provides medical assistance through various programs and clinics, ensuring access to essential healthcare services for individuals and families in need.</p>
<p>Healthcare Access Maryland 1 N Charles St Suite 900 Baltimore MD 21201</p> <p>P: 410-649-0521 W: healthcareaccessmaryland.org</p>	<p>Healthcare for the homeless aims to address a range of medical, mental health, and social needs for those who qualify.</p>
<p>House of Ruth 2201 Argonne Dr. Baltimore, MD 21218</p> <p>P: 410-889-8585 24hr Hotline: 410-889-7884 W: hruth.org</p>	<p>Free individual and group counseling for victims of intimate partner violence.</p>
<p>Johns Hopkins Care-A-Van Various Locations: Mon: Broadway & Eastern Ave. Tues-Fri: Eastern Avenue & Potomac Street Wed: 5222 Erdman Avenue</p> <p>P: 443-676-2825 BALTIMORE COUNTY WELCOME GUIDE</p>	<p>Delivers primary medical care services, including immunizations, acute care, physicals, HIV & Syphilis tests, pregnancy testing, referrals for prenatal care, and WIC referrals.</p>

HEALTH & HUMAN SERVICES

Johns Hopkins Centro Sol

5200 Eastern Ave., Ste. 4200
Baltimore, MD 21224

P: 410-550-1129
W: jhcentrosol.org

Offers mental health, physical health, and clinical care services.

Johns Hopkins Outpatient Center

601 North Caroline St.
Baltimore, MD 21287

P: 410-341-0737
W: www.hopkinsmedicine.org

The Johns Hopkins Outpatient Center offers a wide range of medical services, including primary care, specialty clinics, diagnostic procedures, rehabilitation services, mental health support, and more, ensuring patients receive diverse and personalized healthcare solutions.

Mission of Mercy Clinic

246 Main St.
Reisterstown, MD 21136

P: 410-980-4199
W: amissionofmercy.org

Its mission is to deliver primary medical care, dental care, medication, love and compassion.

Hannah MORE Health

12035 Reisterstown Rd.
Reisterstown, MD 21136

P: 202-223-9100
W: morehealth.com

Services provided include expert medical opinions, prodigy fertility, health for kids, employee benefits, medical travel concierge, and hospital solutions.

Nueva Vida

7501 Osler Dr., Ground Floor
Towson, MD 21204

P: 410-916-2150
W: nueva-vida.org

Nueva Vida is dedicated to educating, supporting, and empowering Latino families impacted by cancer. Their mission also involves advocating for and facilitating timely access to cutting-edge cancer care.

Partners for Health Improvement Program (PARTNERSH.I.P.)

6401 York Rd.
Towson, MD 21212

P: 410-887-8629
W: baltimorecountymd.gov/departments/health/health-services/insurance-assistance

PARTNERSH.I.P. case managers will assist in connecting individuals to affordable healthcare coverage or entitlement health programs.

Planned Parenthood of Maryland, Inc.

8501 Lasalle Rd., Ste. 309
Towson, MD 21286

P: 410-576-1414
W: plannedparenthood.org/planned-parenthood-maryland

Addresses global reproductive health needs, offering sex education and information to millions of women, men, and young people worldwide.

HEALTH & HUMAN SERVICES

Shepherd's Clinic

2800 Kirk Ave.
Baltimore, MD 21218

P: 410-467-7140
W: shepherdsclinic.org

Offers comprehensive healthcare at no cost for individuals who are unable to afford commercial insurance and do not qualify for government assistance.

St. Clare Medical Outreach

1407 York Rd., Suite 309
Lutherville, MD 21093

P: 410-427-5410
W: umms.org/sjmc/locations/st-clare-medical-outreach

Provides free primary care, including immunizations, for uninsured individuals at the University of MD, St. Joseph Medical Center. Appointments are available by leaving a voicemail on the first Monday of the month, with 25 to 30 individuals selected and screened for eligibility.

St. Vincent de Paul

400 South Bond St.
Baltimore, MD 21231

P: 410-732-1892
W: vicentbaltimore.org

Services offered may include emergency assistance, food support, shelter programs, thrift stores, employment services, and healthcare initiatives, all aimed at promoting stability and improving the lives of those in need in the Baltimore community.

Total Health Care

1501 Division St.
Baltimore, MD 21217
*Various locations throughout Baltimore

P: 410-383-8300
W: totalhealthcare.org

Provides a range of adult health services, including Adult Primary Care, Pediatrics, Women's Health, Men's Health, Pharmacy, Center for Emotional & Social Health (CESH), Dental Care, Early Intervention Services, Podiatry, Immediate Care Center (ICC), and Support Services.

University of Maryland Dental School

650 West Baltimore St.
Baltimore, MD 21201

P: 410-706-7101 or 410-706-7063
W: dental.umaryland.edu/urgentcare

The Urgent Care Clinic is open Monday through Friday, welcoming walk-ins for tooth pain or swelling. Limited same-day appointments are filled on a first-come, first-served basis in the mornings, providing urgent care exams with x-rays and simple extractions.

Ventanilla de Salud

1250 23rd St. NW
Washington, DC 20037

P: 202-736-1015
W: ventanilladesalud.org

Offers reliable information on health matters, counseling, and directs individuals to accessible health services within local communities.

MENTAL HEALTH SERVICES

<p>APEX Counseling 3200 Eastern Ave. Baltimore, MD 21224</p> <p>P: 410-522-1181 W: apexcounselingcenter.com</p>	<p>Services provided include individual, couples, and family therapy; group and child and adolescent psychotherapy; medication management; psychiatric assessments; and substance abuse treatment.</p>
<p>Baltimore County Behavioral and Mental Health Services 6401 York Rd., Third Floor Baltimore, MD 21212</p> <p>P: 410-887-3828 W: baltimorecountymd.gov/departments/health/health-services/mental/</p>	<p>The Bureau of Behavioral Health in Baltimore County administers state-funded mental health services, assisting residents with medication and service applications through contractual arrangements with nonprofit agencies. It does not provide direct clinical services.</p>
<p>David's Loft 2641 Maryland Ave. Baltimore, MD 21218</p> <p>P: 410-800-4226 W: davidsloft.net</p>	<p>Services provided include intensive outpatient services, substance-use programs, residential substance-use treatments, office-based mental health, psychiatric rehabilitation programs, school-based mental health, development of behavior management plans, and forensic aftercare.</p>
<p>Hope Health Systems Inc. 1726 Whitehead Rd. Baltimore, MD 21207</p> <p>P: 410-944-HOPE or 410-265-8737 W: hopehealthsystems.com</p>	<p>Delivers services focusing on emotional stability and ensures the provision of high-quality mental health and related services.</p>
<p>Johns Hopkins Hospital Community Psychiatry Outpatient 600 North Wolfe St. Baltimore, MD 21205</p> <p>P: 410-955-3862 W: hopkinsmedicine.org</p>	<p>The clinic at The Johns Hopkins Hospital and the Esperanza Center provides mental health services for Spanish-speaking adults with various mental health issues, showcasing a commitment to addressing the unique needs of this community.</p>
<p>Mental Health Association of Maryland (MHAMD) 1301 York Rd, Suite 505 Lutherville, MD 21093</p> <p>P: 443-901-1550 W: www.mhamd.org</p>	<p>The Mental Health Association of Maryland (MHAMD) serves to promote mental health awareness, advocate for policy improvements, and provide support and resources for individuals affected by mental health challenges throughout Maryland.</p>
<p>La Clinica del Pueblo 2970 Belcrest Center Dr., 301 Hyattsville, MD 20782</p> <p>P: 240-714-5247 W: lcdp.org</p>	<p>The services provided include medical, mental health, insurance, walk-in HIV services, care coordination, health promotion, and health services.</p>

MENTAL HEALTH SERVICES

Maryland Coalition of Families

8950 State Route 108, Suite 223
Columbia, MD 21045

P: 410-730-8267
E: info@mdcoalition.org

The Maryland Coalition of Families (MCF) is a statewide nonprofit offering free family peer support for those with loved ones facing mental health, substance use, or gambling challenges. Their specialists provide emotional support, resource connection, and advocacy for better services.

NAMI Metropolitan Baltimore

2601 North Howard St., Suite 130
Baltimore, MD 21218-4962

P: 410-435-2600
W: namibaltimore.org

NAMI Baltimore offers a range of services to support and educate individuals and families affected by mental health conditions.

Pro Bono Counseling (WARMLine)

5900 Metro Dr.
Baltimore, MD 21215

P: 410-825-1001
W: probonocounseling.org

WARMLine, with the help of volunteers, provides counseling support by connecting callers with licensed counselors and resources for longer-term mental health assistance.

Rosedale BMS Health Clinic

9520 Philadelphia Rd.
Rosedale MD, 21237

P: 410-558-4700
W: bmsi.org

The clinic provides therapy services for children, adolescents, and adults, including individual, couples, and family counseling. Payment options include sliding fees, Medical Assistance, some accepted insurances, self-pay, and complimentary case management services.

Shepherds Clinic

2800 Kirk Ave.
Baltimore, MD 21218

P: 410-467-7140
W: shepherdsclinic.org

Shepherd's Clinic Behavioral Health Program assesses and addresses patients' behavioral health needs through psychotherapy, psychiatric services, case management, psychoeducation, and substance use disorders treatment. Collaborating with social workers, counselors, and psychiatrists, the program takes a holistic approach to patient care in coordination with other clinic providers.

The Sante Group

12200 Tech Rd., Suite 330
Silver Spring, MD 20904

P: 410-931-2214
W: thesantegroup.org

The service offers mental and behavioral support through a mobile crisis team for urgent situations and an in-home intervention team for short-term care.

988 Helpline

P: 988
W: 988helpline.org

Call 988 during mental health and substance use emergencies in Baltimore and Central Maryland. Specialists are available 24/7 to provide free support.

HOUSING SERVICES

<p>Baltimore County Office of Housing 6401 York Rd., First Floor Baltimore, MD 21212</p> <p>P: 410-887-8383 W: baltimorecounty.myhousing.com/</p>	<p>Housing vouchers; housing accommodations.</p>
<p>Catherine's Cottage 814 Light St. Baltimore, MD 21230</p> <p>P: 410-783-2920 W: sa-md.org/catherines-cottage E: Dina.Jones@uss.salvationarmy.org</p>	<p>Catherine's Cottage aims to provide direct services to survivors of human trafficking through a holistic, strength based, trauma, and survivor informed approach.</p>
<p>Community Assistance Network 7900 E. Baltimore St. Baltimore, MD 21224</p> <p>P: 410-285-4674 W: canconnects.org</p>	<p>Community Assistance Network operates two of Baltimore County's largest homeless shelters: the Eastside Family Emergency Shelter, located in Rosedale, and the Westside Men's Emergency Shelter, located in Catonsville.</p>
<p>Cornerstone Community Housing "Earl's Place" 1400 E. Lombard St. Baltimore, MD 21231</p> <p>P: 410-522-0225 W: cchbaltimore.org E: info@cchbaltimore.org</p>	<p>Cornerstone community housing has a twofold mission. We are dedicated to helping men experiencing homelessness rebuild their lives and to changing community attitudes toward homelessness through outreach and education.</p>
<p>Department of Housing and Community Development 105 W Chesapeake Ave., Ste. 201 Towson, MD 21204</p> <p>P: 410-887-8383 W: baltimorecountymd.gov/departments/housing/ E: dhcd@baltimorecountymd.gov</p>	<p>Department of Housing and Community Development assists participants to strengthen their families, improve their skills, education and economic status, and ultimately reduce their dependence on government programs.</p>
<p>Diversify Housing Development 8025 Liberty Rd. Windsor Mill, MD 21244</p> <p>P: 410-496-1214 W: diversifiedhousing.org E: info@diversifiedhousing.org</p>	<p>DHD offers counseling and education to homebuyers through workshops and individuals counseling. DHD also offers foreclosure counseling.</p>

HOUSING SERVICES

<p>Habitat for Humanity of the Chesapeake 3741 Commerce Dr., Ste. 309 Baltimore, MD 21227</p> <p>P: 410-336-1250</p>	<p>Works to provide affordable housing through homeownership opportunities.</p>
<p>Healthcare for the Homeless 421 Fallsway Baltimore, MD 21202</p> <p>P: 410-837-5533</p>	<p>Offers healthcare services and housing assistance for individuals experiencing homelessness.</p>
<p>Homeless Persons Representation Project 201 N Charles St., Ste. 1104 Baltimore, MD 21201</p> <p>P: 410-685-6589</p>	<p>Legal services and advocacy for individuals facing homelessness or housing instability.</p>
<p>Office of Home Energy Programs 6401 York Rd. Baltimore, MD 21212</p> <p>P: 410-853-3385 E: ohep.mailrequest@maryland.gov</p>	<p>The Office of Home Energy Programs (OHEP) in Maryland helps low-income households with their energy costs. It provides assistance with paying heating and electric bills, as well as helping with energy efficiency improvements.</p>
<p>Southeast CDC. 3323 Eastern Ave., Ste 200 Baltimore, MD 21224</p> <p>P: 410-342-3234 W: southeastcdc.org</p>	<p>Foreclosure prevention and Rental counseling.</p>
<p>St. Ambrose Housing 321 E 25th St. Baltimore, MD 21218</p> <p>P: 410-366-8550 W: stambros.org</p>	<p>St. Ambrose Housing Aid Center provides comprehensive housing services and quality affordable homes to meet the challenges facing homeowners, renters and neighborhoods in the Baltimore Area.</p>
<p>St. Vincent De Paul 2305 North Charles St., Ste. 300 Baltimore, MD 21218</p> <p>P: 410-662-0500</p>	<p>Provides various services, including housing and emergency assistance, to those in need.</p>
<p>United Way of Central Maryland 1800 Washington Blvd., Ste. 340 Baltimore, MD 21230</p> <p>P: 410-547-8000</p>	<p>Collaborates with various organizations to address homelessness and housing instability.</p>

CULTURAL & RECREATIONAL SERVICES

<p>Baltimore County Recreation and Parks (Locations vary)</p> <p>P: 410- 887-3871 W: baltimorecountymd.gov/departments/recreation</p>	<p>Baltimore County Recreation and Parks offers a diverse range of recreational services, including sports programs, parks, community events, and facilities to enhance the well-being and recreational activities of residents.</p>
<p>BANA 2906 Taylor Ave. Parkville, MD 21234</p> <p>P: 410-657-9373 W: banaonline.org</p>	<p>BANA offers COVID testing, webinars on topics like Stress Management, Small Business, and collaborates with Baltimore County and the State of Maryland for COVID-19 vaccinations.</p>
<p>Bengies Drive-In-Theatre 3417 Eastern Blvd. Middle River, MD 21220</p> <p>P: 410-687-5627 W: bengies.com</p>	<p>Bengies Drive-In Theatre, located in Middle River, Maryland, offers a nostalgic and car-friendly movie-watching experience, featuring multiple screens and a classic concession stand for visitors to enjoy.</p>
<p>Center for Maryland Agriculture and Farm Park 1114 Shawan Rd. Cockeysville, MD 21030</p> <p>P: 410-887-8570 W: baltimorecountymd.gov/departments/recreation/programs/agriculture-center</p>	<p>The Center of Agriculture & Farm Park is a dedicated space for agricultural and farming activities.</p>
<p>The Fire Museum of Maryland 1301-R York Rd. Lutherville, MD 21093</p> <p>P: 410-321-7500 W: firemuseummd.org</p>	<p>The Fire Museum of Maryland preserves Maryland's firefighting history, showcasing equipment, vehicles, and artifacts for an educational experience. For the latest information, visit their official website or contact them directly.</p>
<p>Greater Loch Raven Recreational Council 1801 Glen Keith Blvd. Parkville, MD 21234</p> <p>P: 410-887-5309 W: glrrc.com</p>	<p>Badminton, basketball, lacrosse, soccer, pickleball, tennis, and dance troupe are among the activities offered.</p>
<p>Irvine Nature Center 11201 Garrison Forest Rd. Owings Mills, MD 21117</p> <p>P: 443-738-9200 W: explorenature.org</p>	<p>The Irvine Nature Center in Owings Mills, Maryland, provides environmental education programs and activities to promote nature exploration and conservation.</p>

CULTURAL & RECREATIONAL SERVICES

Maryland Science Center

601 Light St.
Baltimore, MD 21230

P: 410-685-2370
W: mdsci.org

The Maryland Science Center provides interactive exhibits, educational programs, and engaging events to inspire curiosity and promote science learning for visitors of all ages.

Maryland Zoo

1 Safari Pl.
Baltimore, MD 21217

P: 410-396-7102
W: marylandzoo.org

The Maryland Zoo in Baltimore provides visitors with the opportunity to explore diverse animal exhibits, participate in educational programs, enjoy special events, support conservation initiatives, and take advantage of membership services for an enhanced zoo experience.

National Aquarium

501 East Pratt St.
Baltimore, MD 21201

P: 410-576-3800
W: aqua.org

The National Aquarium in Baltimore provides a range of educational and entertainment services centered around marine life and ecosystems.

Reisterstown Sportsplex

401 Mitchell Dr.
Reisterstown, MD 21136

P: 410-429-4242
W: rtownsports.com

Open skating sessions, figure skating lessons, hockey, broomball, turf activities, and options for parties and rentals are offered, with additional programs such as camps available.

Skateland Putty Hill

8019 Belair Rd.
Nottingham, MD 21236

P: 410-661-7778
W: skatelandputtyhill.com

For current information on Skate Land Putty Hill's services, please visit their official website or contact them directly.

Walters Art Museum

600 N Charles St.
Baltimore, MD 21230

P: 410- 547-9000
W: thewalters.org

The Walters Art Museum in Baltimore provides access to diverse art collections, educational programs, special exhibitions, and events to enrich the cultural experience for visitors. For details, visit their official website or contact them directly.

Weber's Cider Mill Farm

2526 Proctor Ln.
Parkville, MD 21234

P: 410-668-4488
W: weberscidermillfarm.com

Weber's Cider Mill Farm offers a diverse experience with a backyard farm, bakery featuring locally made goods, a gift shop, and opportunities for apple and peach picking.

BUSINESS SERVICES

<p>Baltimore Association of Nepalese in America 2906 Taylor Ave. Parkville, MD 21234</p> <p>P: 410-657-9373 W: banaonline.org E: info@banaonline.org</p>	<p>Acts as a collaboration hub for generating new business ideas and ventures within the Nepali-American community, hosting forums on topics like business startup and resource utilization.</p>
<p>Baltimore County Business Association 1701 LeLand Ave Middle River, MD 21220</p> <p>P: 410-218-3098 E: info@bmacauto.com</p>	<p>BCBA is a dynamic networking organization where business owners collaborate to strengthen businesses, foster connections between local entrepreneurs and potential clients, and are dedicated to enhancing the business climate in Baltimore County and beyond.</p>
<p>Baltimore County Chamber of Commerce 102 W. Pennsylvania Ave., Ste. 305 Towson, MD 21204</p> <p>P: 410-825-6200 W: baltcountychamber.com</p>	<p>The Baltimore County Chamber of Commerce provides a comprehensive range of services, including networking events, business resources, and advocacy initiatives, to support the growth and success of businesses in the county.</p>
<p>Baltimore County Economic and Workforce Development 400 Washington Ave., Ste. 100 Towson MD 21204</p> <p>P: 410-887-8000 W: baltimorecountymd.gov/dewd</p>	<p>Baltimore County Economic Development focuses on fostering economic growth and vitality in the region by supporting businesses, promoting innovation, and creating opportunities for sustainable development.</p>
<p>Baltimore Hispanic Chamber of Commerce 102 W. Pennsylvania Ave., Ste. 101 Towson, MD 21204 P:443-801-8137</p> <p>W: baltcountychamber.com/Chamber-of-Commerce/Baltimore-Hispanic-Chamber-of-Commerce-9500</p>	<p>The Baltimore Hispanic Chamber of Commerce fosters the growth and development of Hispanic business professionals within the Greater Baltimore area. Through leadership and advocacy, the chamber seeks to promote and build on the economic well-being of its members. It provides tools that will empower developmental growth amongst its members.</p>
<p>Community College of Baltimore County: Center for Business Innovation</p> <p>Dennis Sullivan, Director Business Innovation E: dsullivan2@ccbcmd.edu W: ccbcmd.edu</p>	<p>CCBC: Center for Business Innovation helps business owners get the education and funding they need to grow at no cost.</p>

BUSINESS SERVICES

<p>Enterprise Development Group 2101 E Biddle St Baltimore, MD 21213</p> <p>P: 443-900-0110 W: edgus.org</p>	<p>Provides financial assistance, including micro-loans, credit builder loans, and car loans, to support aspiring entrepreneurs among refugees, immigrants, and low-income individuals. Additionally, offers business-related training and pre- and post-loan technical assistance.</p>
<p>The Harry and Jeanette Weinberg 7 Park Center Ct. Owings Mills, MD 21117</p> <p>P: 410-654-8500 W: hjweinbergfoundation.org</p>	<p>Dedicated to addressing poverty, the Foundation annually provides \$150 million in grants to nonprofits supporting essential services in housing, health, jobs, education, and community services for diverse populations, including older adults, at-risk women and children, individuals with disabilities, veterans, and the Jewish community.</p>
<p>KAGRO of Maryland 425 E. Federal St., Ste. 1 Baltimore, MD 21202</p> <p>P: 410-244-5802 W: kagromd.com E: kagromd@gmail.com</p>	<p>Supports the needs of Korean American communities and their retail businesses across Maryland, including Baltimore County.</p>
<p>Latino Economic Development Center 3500 Boston St., Ste. 227 Baltimore, MD 21224</p> <p>P: 443-708-7035 or 443-708-7055 or 202-588-5102 W: ledcmetro.org</p>	<p>LEDC's Small Business Development Department empowers entrepreneurs with skills for small business success through Spanish-language trainings on various topics, including business startup, planning, financial management, licensing, marketing, and social media. The program further provides one-on-one coaching on areas like recordkeeping and marketing.</p>
<p>Maryland Hispanic Chamber of Commerce 11 W Mt Vernon Pl, Baltimore MD 21201</p> <p>P: 443-620-0165 W: maryland-hispanic-chamber-of-commerce.org</p>	<p>The Maryland Hispanic Chamber of Commerce supports and promotes Hispanic-owned businesses through resources and networking in the state.</p>
<p>Small Business Development Centers</p> <p>P: 240-342-9410 W: marylandsbdc.org</p>	<p>The Maryland Small Business Development Center (SBDC) offers FREE individualized consulting, from start up to established businesses. Maryland SBDC also offers comprehensive training programs, from those just thinking about starting a business to executive training, with most classes at low to no cost.</p>